



**PARCEL PRO<sup>®</sup>**

a UPS Capital Company

Every piece you ship  
has a story to tell.  
Don't let this one  
be a tragedy.

**A RETAILER'S GUIDE TO SHIPPING  
AND INSURING HIGH-VALUE GOODS**



**Every piece you sell has a story that isn't completely written. An engagement. Milestone anniversary. Graduation. Or some other special occasion. You put a lot into crafting or acquiring the most perfect piece. And your customer is emotionally invested.**

**With so much at stake, why leave anything to chance. Especially after it leaves your hands.**

## **Welcome to Parcel Pro.**

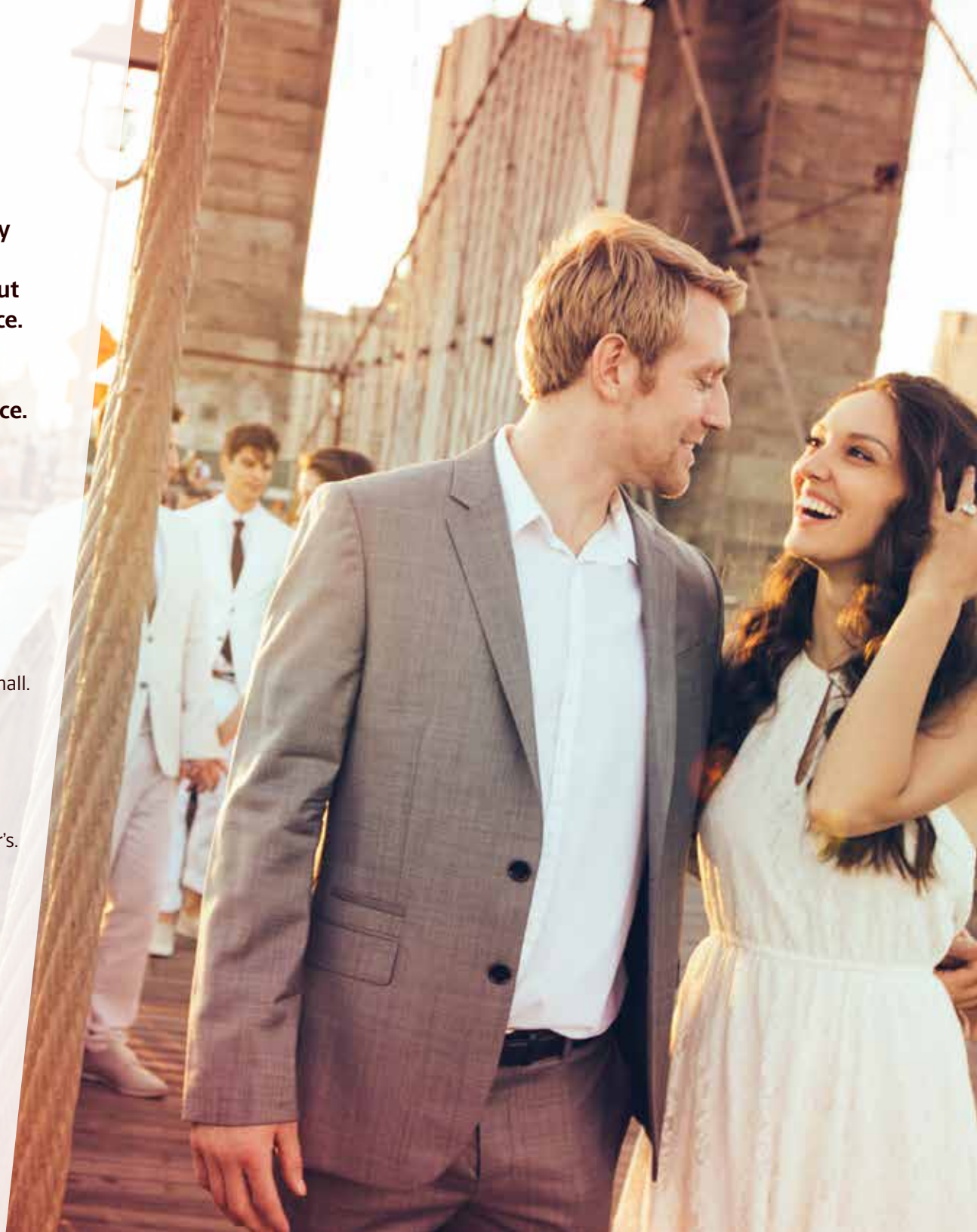
We understand how much is riding on each of your shipments. That's why we provide customized shipping and insurance solutions for retailers, independents and chains — large and small. Whether you sell your goods online, in a storefront or both, we can help you grow your top line while minimizing risks to your bottom line. And your reputation.

Protecting high-value goods from your hands to your customer's.



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Reputation is everything. You can stake yours on ours.

**For almost 20 years,  
we've provided shipping,  
logistics and insurance expertise  
to the luxury jewelry market:**

Insured  
transportation  
for loose stones,  
finished jewelry  
and watches

Multiple service  
levels (and carriers)

Insured values up  
to \$150,000, with  
no deductible

Coverage up to  
the sales value  
of your goods

Quick and  
easy claims

Industry  
professionals  
to help you  
from start  
to finish

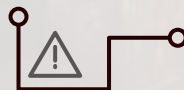
We'll worry about the delivery. So you can focus on your customers.

And if anything does go wrong, we'll be with you every step of the way. From notification of carriers and document-gathering, to direct communication with insurance underwriters.

**Our proprietary  
risk mitigation  
approach.**



Sensitive-word deletion on labels deter theft



Auto rerouting of shipments away from high-theft areas



Address validation to ensure accuracy



Armed-guard pickup and delivery in select jewelry markets



Proactive package monitoring and intervention

# Technology for easy shipping and ultimate control

## ParcelPro.com

### Ship, track and pay bills easily

- Create labels
- Access vendor accounts
- Enjoy free automated export declaration
- Improve customer service with robust visibility and tracking

### Use Parcel Pro Notify to drive sales and connect with customers

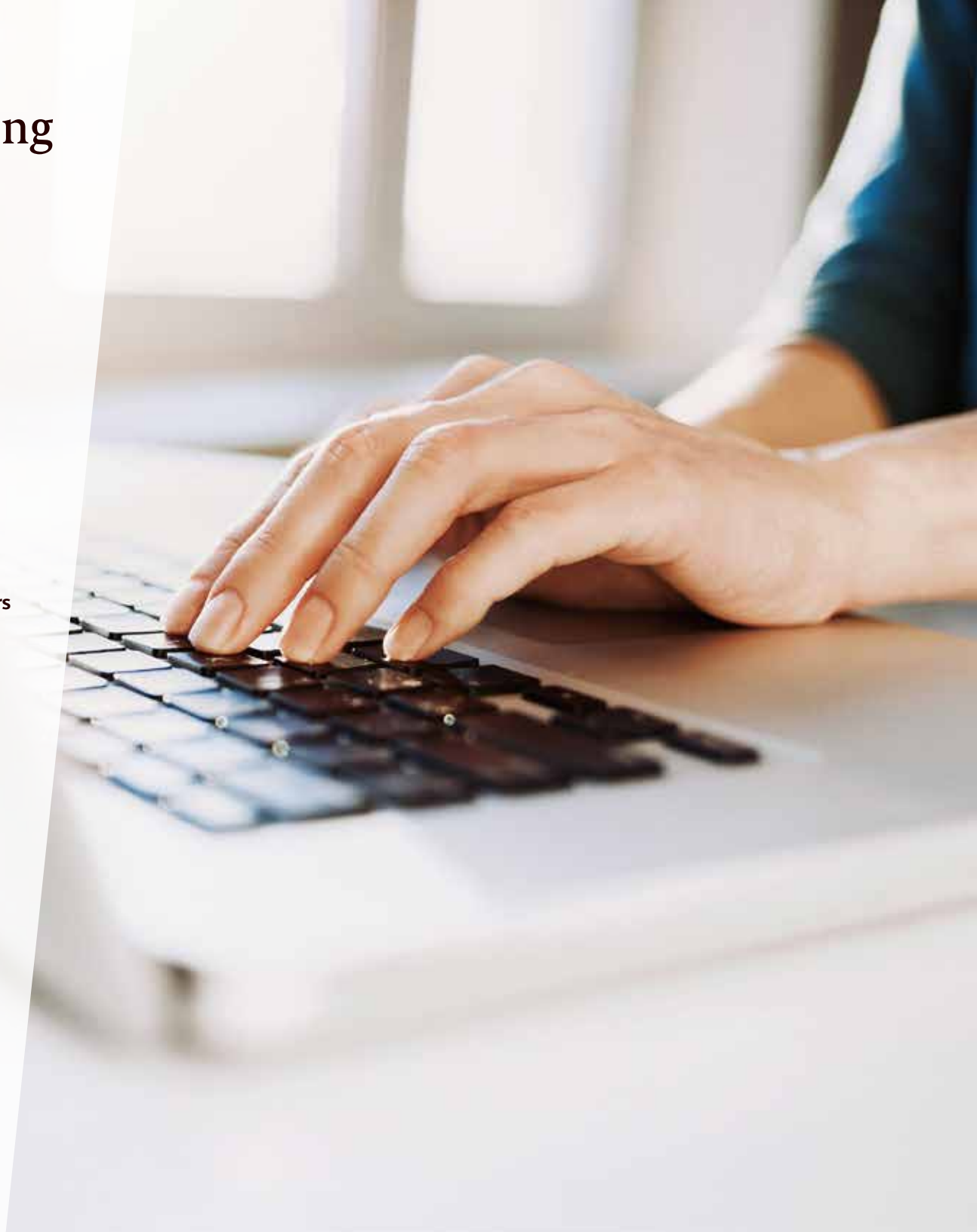
- Create custom, branded email notifications for upcoming shipments, without compromising your security or revealing the actual tracking number

### Better control vendor shipments

- Vendor and guest accounts let you create shipping labels without revealing access to other sensitive site information (address book, shipping record, etc.)
- Always control the transportation mode and coverage levels
- End-to-end visibility of where a shipment originates and when it will arrive

### Flexible back-end reporting

- Establish unique accounts for multiple stores, accounts or vendors, all linked to one parent



Technology that's always  
at your fingertips.

### APIs for simple website integration

- High levels of customization and control
- Less maintenance and improved security
- Better customer engagement
- Quick checkout with shipping and insurance costs in the price
- Integrate with shipping platforms





Ironclad shipping and insurance.  
From the people who wrote the book on it.

**From pickup to in-transit communication to delivery, we provide white-glove service to ensure all your shipping stories have a happy ending.**

Local service centers in major jewelry districts\* for last-minute drop-offs and pickups

Industry-knowledgeable customer service professionals assist you in everything from account start-up to shipment preparation to claims inquiries

Proactive package monitoring and carrier communications minimize delivery delays and risk

\* Chicago, Los Angeles, Miami, New York, San Francisco, Hong Kong, Bangkok, Singapore, Tokyo

**We're committed to being a true partner,  
uniquely positioned to provide unparalleled  
security, delivery reliability and customer  
support, from start to finish.**



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**To learn more about Parcel Pro,  
contact us at 888.683.2300 or visit  
us at [parcelpro.com](https://www.parcelpro.com).**

Insurance coverage is provided under a policy issued by an authorized insurance company to Parcel Pro, Inc. Terms, restrictions and conditions apply. Please speak to a sales representative for more details.

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