



Frequently Asked Questions

When can I submit a funding request?

A funding request may be submitted as soon as your company has booked a shipment. However, funding will not occur until the shipment has departed the port of origin. The deadline to submit advance requests is by noon EST. UPS Capital may in its discretion elect to honor or decline any funding request.

What can be financed?

UPS Capital will finance the value of your supplier's commercial invoice according to the terms defined on the UPS Capital Cargo Finance loan agreement provided that the goods being purchased meet the following eligibility requirements:

- Finished goods purchased from a foreign supplier approved by UPS Capital
- In good, new and saleable condition
- Owned by your company free and clear of any supplier liens
- Customs cleared by UPS Supply Chain Solutions, Inc. ("UPS SCS")

How does the funding process work?

Funds are disbursed directly to you upon UPS Capital's receipt and approval of the following items:

FOR OCEAN FREIGHT SHIPMENTS

- A completed funding request letter signed by an authorized signer on the Certificate of Resolution and Incumbency
- A copy of the commercial invoice from the supplier
- A copy of the Ocean Bill of Lading that names your company as the "consignee" and lists UPS SCS as the "notify party"
 - You must instruct your freight forwarder to list UPS SCS as the "notify party"
- A copy of the Importer Security Filing (ISF) accepted by U.S. Customs and Border Protection

FOR AIR FREIGHT SHIPMENTS

- A completed funding request letter signed by an authorized signer on the Certificate of Resolution and Incumbency
- A copy of the commercial invoice from the supplier
- A copy of the Air Waybill that names your company as the "consignee" and lists UPS SCS as the "notify party"
 - You must instruct your freight forwarder to list UPS SCS as the "notify party"
- We must receive your funding request within 72 hours of the departure of the air consignment



FOR GROUND SHIPMENTS

- A completed funding request letter signed by an authorized signer on the Certificate of Resolution and Incumbency
- A copy of the commercial invoice from the supplier
- A copy of the truck bill of lading that names your company as the "consignee" and lists UPS SCS as the "notify party"
 - You must instruct your freight forwarder to list UPS SCS as the "notify party"
- Proof that the shipment has crossed the border (Mexico or Canada). Payment is subject to documentation from UPS SCS confirming that the freight has crossed the border into the United States.

How do I obtain copies of the Bill of Lading, Air Waybill or Truck Bill of Lading and the acceptance of the Importer Security filing?

You can obtain these documents from your freight forwarder or trucking company. UPS SCS must be listed as the "notify party" on the ocean bill of lading, air waybill or truck bill of lading, which will speed up the funding process.

How soon will I receive my funds?

Typically, funds are disbursed no later than the first business day following UPS Capital's review and approval of a complete funding request package. However, this can vary based on the timing of the submission of a complete document package.

When must each loan advance be repaid?

An invoice will be sent the day following an advance. The invoice will detail the payment due date according to the terms of the UPS Capital Cargo Finance loan agreement.

Who do I contact?

You may contact UPS Capital at 877-242-7930.

Loans are made in California pursuant to a Department of Corporations California Finance Lenders License. Products may not be available in all areas and may be modified based on requirements. Check with your UPS Capital representative for local availability. Credit availability is subject to approval.