



CUSTOMIZED DECLARED VALUE CLAIM FORM

Complete this CLAIM FORM as your cover page and submit it along with your claim documentation to UPS c/o UPS Capital HK Ltd. at UPSiCDVclaimsCN@ups.com. If package is received damaged or with contents missing, please attach 3 photos of 1) the package, 2) the internal packaging materials, and 3) the merchandise (if available).

Claim Information

Shipper Name _____ Shipper Number _____ Pick-Up Date _____

Account you want payment sent to: _____ IBAN _____ BIC / SWIFT _____

Package Status (check all that apply): Lost Damage Missing Contents

Transportation Carrier _____ Tracking Number / Bill of Lading Number _____

Merchandise Description and Quantity _____

Merchandise Condition (New or Used) _____ Declared Value _____ Weight _____

Total Sales Invoice Amount _____ Claimed Sales Invoice Amount _____ Claimed Shipping Amount _____

Total Amount of Claim _____

Current Location of Package Shipper Destination Unknown

Claimant's Contact Name _____ Phone _____ Contact E-Mail Address _____

Comments/Detailed Packaging Description: _____

Destination Contact, Address, Email Address and Phone Number: _____

The information provided is correct to the best of my knowledge.

Signature and Company Stamp (if required) _____ Date _____

Required Supporting Documents Commercial Invoice of Sale

NOTE: No claims for loss or damage shall be valid unless the package, inner cartons, packing and contents have been preserved and made available for inspection by UPS.

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